



# HEALTH NAVIGATOR PROGRAM

## Navigator Services

ASPIN uses certified Navigators dually trained as Community Health Workers (CHWs) to support enrollment in health care coverage; to facilitate online presentations; and provides education to improve health and insurance literacy.

Navigators can help enroll Hoosiers in both Federal Marketplace plans and State Health Care options such as the Healthy Indiana Plan from anywhere in the state using secure and convenient technology.

### ASPIN Health Navigator Program FREE Services include:

- Enrolling individuals and families in Federal Marketplace plans, CHIP, Medicaid or HIP.
- Assisting enrollees with questions about health plan coverage.
- Convenient toll free call center.
- Virtual or in-person enrollment assistance.
- Conducting public education and outreach activities in-person or through Zoom to raise awareness about health insurance.
- Providing education on utilizing health insurance benefits.
- Assisting in updating insurance profiles.
- Re-enrolling consumers annually in health insurance plans.

ASPIN's Navigator Program aligns with ASPIN's strategic initiatives and performance improvement projects through outreach, education and enrollment efforts so that healthcare access can be possible for all Hoosiers including Indiana's most vulnerable communities.

## Presentations

Free presentations to explain health insurance coverage and your options for coverage.



## Enrollment Services

Navigators are available in-person, by phone, Zoom, or Teams to help you identify and enroll in plans that best fit your needs. No advanced appointments are necessary. Call **877-313-7215** Monday through Friday during business hours 8:30 – 4:30 or via the web 24/7 at [www.aspinhealthnavigator.org](http://www.aspinhealthnavigator.org).

No matter what state they live in, consumers can receive help as they apply for and choose new insurance through the Marketplace.

## About ASPIN

**Affiliated Service Providers of Indiana (ASPIN)**, a 501(C) 3 not for profit network, operates four major service lines: behavioral health services, professional training and workforce development, grants management, and health improvement. The mission of ASPIN is to provide innovative educational programs, resource management, program development, and network management in collaboration with all healthcare entities to address health disparities and whole health management.



## Marketplace

The Healthcare Marketplace provides tools for consumers to compare health insurance plans, learn about assistance in paying for coverage, or choose a health insurance plan.

Consumers are able to choose or change health plans during the **Open Enrollment Period** or at other times if they experience life changes or events known as “Special Enrollment Periods” (SEP).

## Healthy Indiana Plan (HIP)

### Eligibility Criteria:

- Age 19-64
- Income under 138% Federal Poverty Level (FPL)
- Not eligible for Medicare or other Medicaid categories

### HIP Plus

- Best Value
- Includes Dental and Vision
- No co-pays with the exception of non-emergency ER visit
- Monthly contribution to POWER Account

### HIP Basic

- Fallback option for those with income less than 100% FPL who do not make their POWER Account contributions
- Does not include dental and vision
- Copayments required for services: doctor visits, prescriptions, etc.



## Contact Us

For more information or to schedule an appointment, please visit:

[www.aspinhealthnavigator.org](http://www.aspinhealthnavigator.org)

Phone: (877) 313-7215



### Changes Affecting Your Family Size/ Household

- Marriage/Divorce
- Pregnancy
- Gain/Loss of Dependent
- Place of Residence
- Tax Filing Status

### Changes to Coverage Available to You

- Getting Coverage Through a Job
- Turning 26
- Eligibility for Medicare/Medicaid or HIP

### Changes Affecting Your Household Income

- Income has Decreased or is Higher than Expected

### Other Changes

- Citizenship/ Immigration Status
- Incarceration Status
- Changes to Personal Information

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